

# WARRANTY

*The following warranty applies to products purchased after June 01, 2005*

## GENERAL WARRANTY

B & B Engineering Corporation (hereafter "B & B") warrants to the original purchaser (non-transferable) that all B & B products, installed in compliance with B & B specifications, will be free from defects in manufacturing, materials and workmanship.

Aluminum Clad Wood and Cellular PVC product types are warranted for a period of ten (10) years from the date of purchase. B & B will, at its sole discretion repair, replace or issue credit for defective product.

Non-clad Wood product types are warranted for a period of one (1) year from the invoice date of original purchase. B & B will, at its sole discretion, repair, replace or issue credit for defective product. For years beyond year one (1) and up to ten (10) years, B & B will provide replacement product or components at a price equal to fifty percent (50%) of the then current list price.

Replacement parts may not match exactly with the parts to be replaced but the closest product equivalent will be provided. B & B shall not be responsible for refinishing, installation or any other work necessary to complete the replacement or repair of the defective product. Replacements will be shipped to the original point of purchase. Replacement units, parts or components will not be supplied beyond the warranty period of the original purchase and replaced units, parts and components shall only be warranted to the extent of the remaining warranty on the original unit, component or part. This warranty is valid only in the United States and Canada. This warranty begins on the invoice date of the original purchase. Liability of this warranty shall not exceed the original purchase price of the unit.

Any implied warranty that the purchaser may have is limited in duration to the period under the written warranty. Some states do not allow limitations on how long an implied warranty lasts. Therefore, the above limitations may not apply in all circumstances.

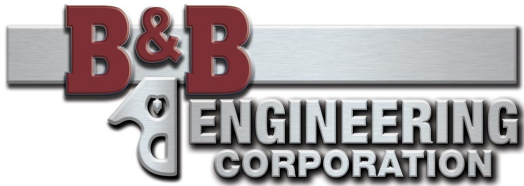
## INSULATED GLASS WARRANTY

Sealed insulated glass will be free from material obstruction of vision due to a failure of the hermetic seal for a period of twenty (20) years from the date of manufacture, except in the case of laminated or decorative glass. During the first ten (10) years, B & B will replace or repair the insulating glass with glass of the current design delivered to the original point of purchase or B & B will refund an amount equal to the portion of the cost of the unit attributable to the glass. For glass defects discovered during the second ten (10) years of this warranty, a B & B credit toward purchase of a replacement piece of glass will be issued in an amount equal to 50% of the B & B Engineering Corporation list price for the replacement glass. The credit can only be used toward the purchase of replacement glass from B & B at the then current list price. Laminated glass and decorative glass, defined as etched, beveled, colored, stained or glass incorporating lead or brass coming will carry a full five (5) year warranty from the invoice date of original purchase. Furthermore, our sealed insulated glass product is warranted for one (1) year from the date of manufacture against failure due to stress or thermal cracks. The consumer will be responsible for installation of the replacement glass. B & B will not be responsible for repainting, refinishing or similar activities related to the replacement of glass.

## EXCLUSIONS

**The above warranties do not apply to product failure or any subsequent problems due to any of the following circumstances:**

- Open Frame Units (Units shipped without glass)
- Non B & B Product
- B & B Product not paid for in full



# WARRANTY

- Abuse or misuse of B & B Product
- Acts of God
- Improper handling, storage, installation, application, modification of B & B Product
- Installations which exceed B & B engineered design specifications
- Use in applications which have structural or other defects
- Wood grain, color and texture variations
- Improper painting, staining or finishing in general
- Degradation including fading of finishes due to normal wear and tear, age or installation in corrosive environments (salt spray, acid rain, etc.)
- Units supplied from B & B with a factory primer not finished with topcoat within thirty (30) days of installation
- Installation in high humidity areas without adequate ventilation or humidity control
- Installation of B & B product in slope glazing
- Installation of B & B product up-side-down, on-the-side, out of square or out of plumb
- Installation of B & B product at altitudes greater than 4500 feet above sea level
- Minor glass imperfections that do not affect visual or structural integrity, including slight variations in glass color or curvature of glass due to atmospheric conditions.
- Condensation or frost on exposed surfaces of your B & B windows or doors. Condensation or frost does not signify a defect in the product. It is a result of excessive humidity.
- Damages caused as a result of improper building design, construction or maintenance or due to installation of our products in building systems that are deficient in their management of moisture within the building system. This includes but is not limited to B & B products installed in synthetic stucco. Excessive moisture in buildings using Exterior Insulation and Finish Systems (EIFS) or synthetic stucco can seriously compromise the integrity of building materials installed in structures using these types of systems.
- Product installed which is not in compliance with building codes.
- Use of films or coatings installed by the customer on either the interior or exterior of the glass.

## CONDITIONS

These warranties are the only express warranties provided by B & B. No customer, distributor or dealer has the authority to assume or incur any liability, obligation or responsibility to repair, replace or install any new part without prior written approval under the limited warranty policy of B & B. B & B does not warrant any special product or item that is manufactured according to specifications provided by the customer. This warranty is limited to the repair or replacement of the window or a refund or the purchase price, at B & B's discretion. Furthermore, B & B's warranty shall not cover costs or applicable taxes or any incidental or consequential damages including, but not limited to, the payment of any costs or expenses of disassembly, removal or reinstallation of the product or any part, including, without limitation, the insulating glass, or any costs or expense relating to the painting, or staining or any other activity necessary in finishing the reinstallation, including damage, delays, loss of time or loss to other property and is solely limited to the above mentioned remedies.

Some states do not allow limitations on how long an implied warranty lasts. Some states do not allow the exclusion or limitation of incidental or consequential damages. So, these limitations or exclusions may not apply to you. These warranties give you specific legal rights and you may also have other rights that may vary from state to state. No customer, distributor, sales person, dealer, retailer or other representative of B & B Engineering Corporation has the authority to alter or change these warranties either orally or in writing.

## CLAIM PROCEDURES

Any shortage or obvious defect discovered by inspection upon receipt of any shipment of product from B & B must be reported within thirty (30) days from the date of receipt. No defective product shall be installed unless approved in writing by B & B. To obtain service under this warranty, contact B & B at 610 Jensen Drive, Medford, WI 54451, or call our customer service staff at 715-748-2288.